

Frequently Asked Questions

- **How do I get to the venue?**

Train – The venue is in close proximity to Leeds Train Station (0.8 miles) with direct train services from all major cities. UKREiif staff in red uniform at the station will be able to assist you with any queries.

Please visit the [National Rail](https://www.nationalrail.co.uk) website for more details.

Walking – Royal Armouries Leeds is only a short walking distance from Leeds Train Station. [Click here](#) to see walking directions to the venue.

Car – The closest car park is [CitiPark](#) at Leeds Dock where you can [prebook parking](#).

Water Taxi - Drop off point is at the dockside on the event site. Exit Leeds Train Station via the New South Entrance. The water taxis are every 12 minutes and can carry up to 8 passengers at a time; situated on the lower water level, costing £2 per journey, per person. If you are not in the train station, best access for water taxi is by taking the bridge at the end of Little Neville Street. Live tracking information [here](#).

Cycling – You can cycle to UKREiif. There are dedicated cycle storage facilities throughout the venue.

Shuttle bus - There are 2 shuttle buses available between Leeds City Centre and the venue during the event. Pick up and drop off point **TBC**.

- **How can I get my badge?**

Once registered, you will be emailed to finalise your attendance by uploading your photo and address so your badge can be mailed out to you. This is highly recommended to avoid queues on the event days. Your photo upload is essential as it will be in your badge. Expect to receive this communication in January 2026.

Please ensure ukreiiif@ecreg.uk email is marked as “not spam” on your email folders, to ensure you receive all relevant communications.

- **I missed the deadline to upload my photo and postal address; how do I get my badge?**

You can collect your badge at either **Pre-Registration** (information below) on Monday 18th May 3pm-7.30pm or during **live event** days, following the completion of your photo upload. This photo upload will generate a QR code for badge collection. Photo is printed on your badge, which needs to be worn at all times during UKREiiF.

Please note that the above photo upload step will need to be completed to get your QR code.

Pre-Registration

Pre-registration and badge collection is available at [The Queens Hotel](#).

Monday, 18 May 2026

Time: 15:30– 19:00

Venue: Queens Hotel, New Station Street City Square, Leeds LS1 1PJ

Room: Palm Court

Badge collection during live event:

Location: West Dock in Pink Zone

Days: **Tuesday** 19 May 2026 – from 07:30am to 7:30pm

Wednesday 20 May 2026 – from 07:30am to 7:30pm

Thursday 21 May 2026 – from 07:30am to midday

- **I can no longer make it; can my colleague attend instead?**

To change a delegate name, please login to your personal dashboard via the confirmation email to 'manage your tickets'. To receive your confirmation email again, email ukreiif.info@ukreiif.com

Deadline for any delegate change is 20 March 2026

- **Can I buy food and beverage at the event?**

Food & Beverage is available to purchase all day from various local vendors and pop ups in the Lime Zone. Vegetarian, Vegan and Halal options on offer.

Alcohol is available to purchase after 3:00pm in various 'pop-up' outlets throughout the event footprint.

- **What arrangements do you have for meeting spaces and quiet spaces at the event?**

There are F&B points, indoor café stations, and meeting spaces dotted around the UKREiiF site where delegates can sit down for meetings, chats and utilise quiet spaces.

There is also a quiet room reserved for our delegates on the 4th floor of Royal Armouries Museum building. Ask one of our friendly event staff and they will point you in the right direction.

- **Does the event have any cloakroom facilities?**

There is a ticketed and staffed cloakroom available to all delegates on the ground floor of West Dock (pink zone), next to pavilions on the water. Please be advised that all items are left at delegates' discretion and is not the responsibility of the event organiser/ venue, therefore we advise against storing any valuables. Due to limited space in the cloakroom, we encourage you to leave your belongings at your hotel if possible.

- **Will I be able to get online?**

The venue has good coverage of 5G network making connectivity easily accessible for all. If your device does not support 5G, you can use your 3G/4G data plan. Delegate wi-fi is also available throughout the site for basic functionality like web search, emails and messaging service.

- **Are there toilets and baby change facilities available on site?**

Toilets are available in New Dock Hall foyer, 1st, 2nd and 4th floor of Royal Armouries and ground floor of Holiday Inn. You will find male, female, and disabled toilets in the Royal Armouries as well as New Dock Hall.

Baby change is on 1st and 2nd floor of Royal Armouries Museum.

- **Is there a prayer room?**

A prayer room is available at the Holiday Inn, level 1, Room 111.

- **I don't have a ticket to UKREiiF. Can I still attend?**

If you have not booked your tickets but want to attend UKREiiF, you are able to register and purchase a ticket on arrival at New Dock Hall Foyer. However, it is advised to book your tickets in advance to avoid queues and guaranteed entry.

- **What can I access across the site with a UKREiiF ticket?**

Everything can be accessed other than those programme items/fringe events marked as invite only. If any fringe events require pre-registration, then delegates must do so first otherwise entry is not guaranteed.

- **Where can I book my accommodation?**

There are many hotels and places to stay across the city of Leeds as well as locations like Colton, Garforth, Rothwell and Hunslet, which are on the edge of the city – whilst cities like Wakefield are just a 15-minute train or drive away. Bradford, Harrogate, York and Huddersfield are also great options with good transport links. Accommodation can be booked here:

[Leeds City Region Booking Platform](#)

[Hotel Planner](#)

[Booking.com](#)

REGIONAL ACCOMMODATION MAP

THE WIDER LEEDS CITY REGION OFFERS
FURTHER OPTIONS FOR ACCOMMODATION

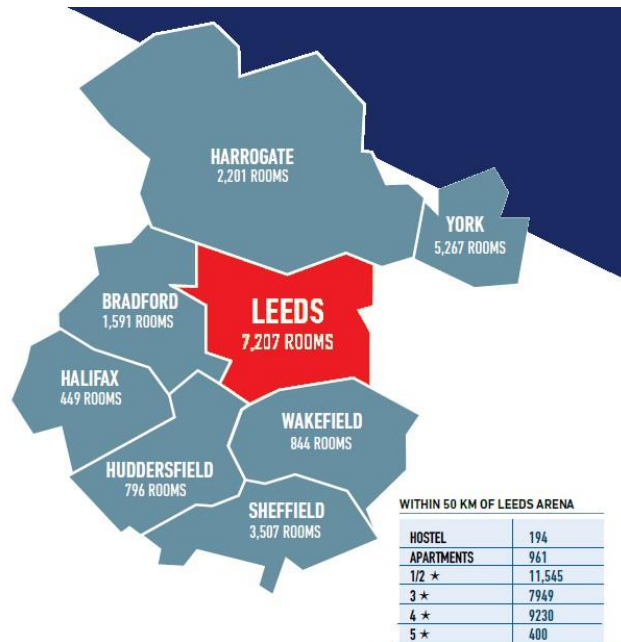
ROAD TRAVEL TIMES

LEEDS BRADFORD AIRPORT		TRAVEL TO LEEDS FROM	
LEEDS	30 MIN	WAKEFIELD	15 MIN
HARROGATE	30 MIN	BRADFORD	25 MIN
BRADFORD	30 MIN	YORK	22 MIN
YORK	1 HOUR	HARROGATE	34 MIN
		HALIFAX	35 MIN
		HUDDERSFIELD	20 MIN
		SHEFFIELD	45 MIN

TRAIN TRAVEL TIMES TO LEEDS

LEEDS STATION, BUSIEST TRANSPORT HUB
IN THE NORTH CONNECTING ALL MAJOR
CITIES IN THE NORTH

WAKEFIELD	15 MINS (FARES FROM £2.40 SINGLE)
BRADFORD	25 MINS (FARES FROM £2.50 SINGLE)
YORK	22 MINS (FARES FROM £3.80 SINGLE)
HARROGATE	34 MINS (FARES FROM £3.00 SINGLE)
HALIFAX	35 MINS (FARES FROM £3.00 SINGLE)
HUDDERSFIELD	20 MINS (FARES FROM £7.10 SINGLE)
SHEFFIELD	45 MINS (FARES FROM £4.50 SINGLE)



- **Is the event sustainable?**

Sustainability is at the core of our planning, and we have been mindful of our environmental impact at every stage of UKREiiF. We have ensured responsible energy usage, no waste going to landfill, promoting sustainable travel and many more activities which makes UKREiiF sustainable. This is more important than ever as we are to ISO20121 accredited and want to ensure we maintain this high standard. Below are some key highlights, more information can be found [here](#).

- Our lanyards are made of recycled PET material.
- Lanyards are repurposed by a local charity for community events and arts/crafts.
- All pavilions are fuelled by HVO diesel.
- There is a Sustainability Champion Initiative where we recognize our partners who have gone the extra mile with their sustainability efforts at UKREiiF.

- **What essential items should I carry?**

- It is advisable to bring a power bank to charge your mobile throughout the day
- Please wear weather appropriate clothing due to some parts of the event being outdoors
- Wear comfortable shoes and your badge and lanyard at all times

- Do you have any floor plans/site maps?

Our programme is coloured by areas relating to the below map. Available on the website. Once on-site, there will be a map of the exhibition halls in the printed programme and all UKREiiF event staff in red tops will be able to help/point delegates in the right direction.

